Course Content



PROCESS DOMAIN

- Determine Appropriate Project Methodology
- Establish Project Governance Structure
- Ensure Knowledge Transfer for Project Continuity
- Integrate Project Planning Activities
- Plan and Manage Scope
- Plan and Manage Schedule

PROCESS & PEOPLE DOMAIN

- Plan and Manage Budget and Resources
- Plan and Manage Quality of Products and Deliverables
- Build a Team
- Train Team Members and Stakeholders
- Engage and Support Virtual Teams
- Define Team Ground Rules





PEOPLE DOMAIN

- Engage Stakeholders
- Collaborate with Stakeholders
- Mentor Relevant Stakeholders
- Build Shared Understanding About the Project
- Empower Team Members and Stakeholders
- Negotiate Project Agreements
- Address and Remove Impediments, Obstacles and Blockers
- Apply Emotional Intelligence
- Lead a Team
- Support Team Performance

Course Content



Process Domain

- Create Project Artefacts
- Manage Communications
- Manage Conflicts
- Manage Project Changes
- Manage Project Issues
- Execute Project to Deliver Business Value
- Assess and Manage Risk

PROCESS & BUSINESS ENVIRONMENT DOMAIN

- Manage Compliance Requirements
- Evaluate and Deliver Project Benefits and Value
- Evaluate and Address Internal and External Business Environment Changes
- Support Organizational Change
- Employ Continuous Process Improvement



